



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

3623  
#4  
BT  
3-28-03

In re Patent Application of ) Examiner:  
Nicolas Kourim, et al. )  
Serial No. 10/036,266 ) Group Art Unit:  
Filed: December 24, 2001 ) File No. 594P  
For: SYSTEM FOR MONITORING, ) San Francisco, California  
ANALYZING AND IMPROVING )  
PERFORMANCE OF )  
INFORMATION SYSTEMS AND )  
THEIR IMPACT ON BUSINESS )  
PROCESSES )

Hon. Commissioner of Patents and Trademarks  
Washington, D.C. 20231

Sir:

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20231

ON March 14, 2003

THOMAS M. PRELBURGER, Reg. No. 27,063

SIGNED [Signature]

DATE 3-14-03

INFORMATION DISCLOSURE STATEMENT

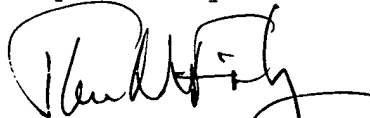
The following U.S. patents are cited as possibly pertinent  
to this patent application:

U.S. Patents

No. 6,275,977	No. 6,219,654	No. 5,598,012
No. 6,256,676	No. 6,208,345	No. 5,913,061
No. 6,249,768	No. 6,170,011	No. 5,890,132
No. 6,237,020	No. 6,167,448	

Form PTO-1449 and copies of the cited references are enclosed. It is requested that the above references be made of record in this application.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Thomas M. Freiburger', with a large, stylized loop at the end.

Date: March 14, 2003

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ATTY. DOCKET NO.

SERIAL NO.

## LIST OF PRIOR DOCUMENTS CITED BY APPLICANT

APPLICANT

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## U.S. PATENT DOCUMENTS

EXAMINER INITIALS	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AA	6275977	8/14/01	Nagai et al			
AB	6256676	7/13/01	Taylor et al			
AC	6249768	6/19/01	Tulskie Jr et al			
AD	6237020	5/22/01	Leymann et al			
AE	6219654	4/17/01	Luffin			
AF	6208345	3/27/01	Sheard et al			
AG	6170011	1/12/01	MacLeod Beck et al			
AH	6167448	12/26/00	Hemphill et al			
AI	5958012	11/28/99	Bakht et al			
AJ	5913061	6/15/99	Gupta, et al.			
AK	5890137	3/30/99	Sanders			

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## FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
AL							
AM							
AN							
AO							
AP							

## OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

AR							
AS							
AT							

EXAMINER

DATE CONSIDERED

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.